

Parklands Terms and Conditions

- 1 By entering the site you have agreed to abide by all of the terms and conditions except where compliance would result in a breach of the law or would compromise safety. **If you do not comply with these terms and conditions you will be required to leave the site**, and you will not be entitled to any refund of fees paid.
- 2 Payment of the appropriate fees allows you to site your caravan on your allocated pitch. All other facilities are provided on a best endeavour basis. Should any facilities be unavailable no refunds will be made.
- 3 In the event you cannot access your caravan for reasons beyond our control full fees will remain payable
- 4 Fees for seasonal pitches are for a full season, there will be no refunds for early vacation. Where fees are paid by standing order payments must continue to the end of the season. Maximum use is limited to 130\* nights per full season. (\* reduced nights if arriving part way through season) Changing pitches during the season will not be permitted.
- 5 Seasonal pitches may not be sub let or re let. Use of seasonal pitches is restricted to the persons named on the registration form, those named cannot be changed during the season. You may however have guests stay with you in your caravan subject to payment of the appropriate day visit charges. No visitors permitted on Bank Holiday weekends, Any visitors not listed on your form must sign in at reception before entering the site, visitors cars must be parked outside the gate. Please check availability with a member of staff before arranging visitors.
- 6 Outstanding charges may incur additional charges which may be in excess of the actual costs incurred.
- 7 We will not tolerate any form of violence, actual or implied, either to our staff or to other service users.
- 8 Noise must be kept to a minimum between 11pm and 7.30am. No movement of vehicles or running of engines after this time. If returning to site after 10pm you must park outside gate. Please do not phone the site numbers after 8pm and before 9am except in an emergency
- 9 No Vehicles to be driven or parked on any grassed area. (The only exception is for those on the first field who park fully on their pitch alongside their caravan.) During wet periods it may be necessary to restrict vehicle movements to minimise damage. During these periods you must park in the car park we reserve the right to charge for damage caused by vehicles and for the recovery of stranded vehicles.
- 10 Parklands will endeavour to keep the grass and hedges around seasonal pitches cut and trimmed. Seasonal pitch holders are encouraged to help but Parklands can accept no liability for death or injury howsoever caused whilst engaged in this type of activity. In order to allow us to maintain the site nothing is to be left outside caravans and awnings except in a suitable store if you are off site for more than 7 days. If you fence your pitch you are responsible for maintaining your pitch
- 11 All caravans and motor homes must be kept in a clean presentable condition. If you engage outside contractors to carry out work you must obtain prior permission for them to enter the site. On arrival they must be signed in by a member of staff and whilst on site contractors must abide by Parklands health and safety policy.
- 12 Only drinks purchased in the bar may be consumed in the bar or beer garden. Alcohol sales may only be made during licenced hours (a sale is deemed at the time of delivery not payment).
- 13 **No more than 2 gas cylinders are permitted per unit** with a maximum size of 15kg for Butane and 13kg for Propane. Cylinders must be correctly stored and secured upright. We reserve the right to use force to gain access to isolate the gas supply if we suspect a gas leak. All flexible hoses must be marked to comply with BS3212 and be less than 5 years old, all hose connections to be securely clipped.
- 14 Electrical equipment on the site is regularly inspected and tested. Visitors must not tamper with or modify any equipment on the site. **Visitors must not under any circumstances reset circuit breakers or trips. Hook up cables must be free from damage, of one continuous length, and must not exceed 25 meters.** They must use suitable cable with a minimum conductor size of 2.5mm<sup>2</sup> and be terminated with a blue 3 pole CCE type plug. Only a single cable between the hook up and caravan is permitted.



**Parklands Holidays**  
**Touring Caravan and Camping Park**

**Sutton Road**  
**Four Gotes**  
**Wisbech**  
**Cambridgeshire**  
**PE13 5PH**

- 15 Electrical hook ups are provided to supply power to the equipment normally fitted in a caravan. Your pitch fee is for the use of the connection. No charge is made for electricity used, use is subject to our "Fair Use" policy, only portable electrical equipment Kettles, Toasters and similar are permitted **The use of additional electric heaters or electric radiant cooking equipment and Fridges/Freezers is not permitted.** We reserve the right to withdraw the supply of electricity without notice. Hook ups must be disconnected and stored when off site overnight.
- 16 Water taps on site are for filling water containers for use in your caravan. Extension hoses may only be connected for a short period to refill storage containers. Hoses are not to be used for washing caravans or watering plants except by staff.
- 17 Gazebos may only be erected on your own pitch and must not be left up overnight.
- 18 Bins are for Household waste only, You must comply with our recycling policy. Glass Bottles, and Aluminium Cans must be placed in the correct bins and not put in the general waste. Large Items, Large Boxes and Polystyrene must not disposed of on site
- 19 Children under the age of 14 Must be accompanied at all times by an adult when in the swimming pool area, and in the Bar Area. No person to use the swimming pool unaccompanied
- 20 The equipment in the children's play area is provided for the use of children under the age of 12, **children in the play area must be supervised by an adult**
- 21 We will endeavour to open the pool during the times published elsewhere. These times may be amended without notice. You must not enter the pool area when the gate is locked.
- 22 Photographs and Videos may only be taken with the consent of all of those persons being photographed. No Photographs taken on site may be published either in hard copy or electronically (Social Media) without written permission from Parklands Holidays.
- 23 A maximum of 2 dogs are permitted per unit. **Dogs must be kept on a lead at all times** and must not be permitted to cause a nuisance to others. Dog waste must be placed in the bin at the end of the dog walk, not disposed of with normal rubbish. Dogs are not permitted in the Play Area
- 24 Gas Barbeques must be used at a safe distance from any combustible materials and raised off of the ground. **Disposable Charcoal Barbeques and fire pits are not permitted.**
- 25 **Anyone found causing damage to any part of the park will be required to leave immediately and may be charged for the cost of repairs in addition to any lost fees.**
- 26 Parklands Holidays, Its Owners and Staff will not be liable for any loss, injury or damage however caused.
- 27 Parklands Holidays may amend or add to these terms at any times. E and OE.